



### GAZ GROUP OVERVIEW 2013

#### Leading manufacturer

of commercial vehicles in Russia

13\*
plants in 10 regions

**52,000** highly qualified employees

#### Products exported

to CIS countries and around 20 countries outside the CIS

#### Market shares in Russia

50% LCV segment **65**%

Bus segment

**40**%

Off-road trucks segment

## Controlling shareholder

Russian Machines Corporation, a part of Basic Element business group

#### Headquarters

Nizhny Novgorod



## GAZ GROUP: PRODUCT RANGE 2016



## MY EXPERIENCES WORKING IN RUSSIA

- HOW TO OFFER CUSTOMER VALUE
- PRODUCT FOCUS
- TAKE CARE OF PEOPLE
- DISCIPLINE
- IMPLEMENT STANDARDIZED WORK
- WORK CLOSELY WITH CENTRAL/REGIONAL GOVERNMENT
- ALWAYS DO WHAT YOU HAVE PROMISED

FOLLOW UP...FOLLOW UP...FOLLOW UP...FOLLOW

## OPPORTUNITIES CHALLENGES OPPORTUNITIES

- 146 MILLION CONSUMERS
- ENORMOUS NATURAL RESOURCES
- HIGHLY EDUCATED MANPOWER
- BENEFIT OF THE EEU (RUSSIA, BELARUS, KAZAKHSTAN, KYRGYZSTAN, ARMENIA)

# CHALLENGES OPPORTUNITIES CHALLENGES

- NOTHING IS EASY
- LARGE REGION DIFFERENCES
- HIGH UNCERTAINTY
- FIND AND KEEP MANAGEMENT
- UNDER DEVELOPED INFRASTRUCTURE
- PUNCTUALITY / ATTENTION TO DETAILS